

We welcome your feedback

We hope you are happy with the service we have provided. We want to hear about your experience – whether it was positive or if there were things we could have done better.

To share your comments or suggestions, or to make a complaint, please contact us.

Phone: 01422 357 171

Email: patientadvice@cht.nhs.uk

Write to us:

Patient Advice and Complaints Service,
Calderdale and Huddersfield NHS Foundation Trust
Acre Street, Lindley,
Huddersfield, HD3 3EA

Calderdale and Huddersfield 
NHS Foundation Trust

The Calderdale Palliative Care Service is provided jointly by Marie Curie Cancer Care, Overgate Hospice and Calderdale and Huddersfield NHS Foundation Trust.

Overgate
HOSPICE 

Overgate Hospice's aim is to care for the whole person to give them the best possible quality of life. We provide support for their families and carers. Our approach is to treat each person as an individual, looking after their physical, emotional, social and spiritual needs.
overgatehospice.org.uk
Charity reg no: 511619

Marie Curie Cancer Care 

Marie Curie Cancer Care gives people with all terminal illnesses the choice to die at home. Our nurses provide them and their families with free hands-on care and emotional support, in their own homes, right until the end.
mariecurie.org.uk/patientsandcarers
Charity reg no. 207994
(England & Wales), SC038731
(Scotland)

Please provide your name, address, phone number and date of birth.

If you are not the patient, please also provide their details and state whether you are a relative, carer or friend of the patient. We will request consent from the patient or their next-of-kin before we share their information.

Support us

To support Marie Curie Cancer Care, visit **mariecurie.org.uk** or phone 01274 337 017.

To support Overgate Hospice, visit **overgatehospice.org.uk** or phone 01422 379 151.

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Urgent after-hours care and advice in your home, at short notice

Contact the Out of Hours Palliative Care Nursing Team

Information for patients and families



Calderdale and Huddersfield 
NHS Foundation Trust

Overgate
HOSPICE 

Marie Curie Cancer Care 

Nursing care and support when you need it most

If you are seriously ill and are being cared for at home or in a care home, we are here to help.

The new Calderdale Palliative Care Service is provided jointly by Marie Curie Cancer Care, Overgate Hospice and Calderdale and Huddersfield NHS Foundation Trust.

Our service's Out of Hours Palliative Care Nursing Team can help you remain in the place where you live and prevent unnecessary admissions to hospital. We provide:

- home nursing care
- emotional support for you and your family
- advice over the phone

Our specialised nursing team is available seven days a week, 365 days a year, from 11.15pm to 8.15am, when it can be more difficult to get help from elsewhere.

How we can support you

Our specialised nursing team is skilled and experienced in caring for people in their own homes.

They can help you and your family to manage your care at home, looking after your nursing needs so that you are as comfortable as possible in your home.

Our specialised nursing team can also provide practical advice and emotional support to help reduce stress and anxiety for you, and those who are caring for you.

How our service works

You have been referred to our service by your district nurse, GP or another professional who is involved in your care, to ensure urgent home nursing care is available for you out of hours.

Depending on what you need, our specialised nursing team can visit you at home or provide advice to you over the phone.

How to contact us for support and advice

If you experience any difficulties and need nursing support, our nursing team will aim to respond to your call as soon as possible to provide any urgent care that you need. They can help you to stay at home rather than go into hospital.

You can also contact our nursing team if you need advice, support or reassurance over the phone.

Our service is available from 8.00pm to 5.00am, seven days a week.

Phone: **07917 106 263**

If we are out visiting patients when you call, please leave a message and rest assured someone will get in touch with you as soon as possible.

