

Urgent home nursing care for terminally ill patients and specialist training programme for professionals

Calderdale Palliative Care Service

Information for health professionals



Calderdale and
Huddersfield
NHS Foundation Trust



Overgate
HOSPICE



Marie Curie
Cancer Care



Improving care and support for terminally ill patients and their carers in Calderdale

The new Calderdale Palliative Care Service is provided jointly by Marie Curie Cancer Care, Overgate Hospice and Calderdale and Huddersfield NHS Foundation Trust.

The service works closely with local district nurses, GPs and other care providers to ensure patients with a terminal illness have access to a responsive community nursing service out of hours. This helps patients to remain at home, or in a care home, preventing avoidable hospital admission.

Our service also provides education and training in palliative and end of life care to professionals working in the community.

This will help patients to get the coordinated care and support they need while they are being cared for at home or in a care home.

What the service offers

Urgent out-of-hours care from 8pm to 5am, seven days a week, 365 days a year

This new service is provided by the Out of Hours Palliative Care Nursing Team who are skilled and experienced in caring for people in their own homes.

The service offers:

- rapid response within one hour of call, where possible, to prevent crisis at home and avoidable hospital admissions
- nursing care and support for patients and their carers to help them manage at home
- advice over the phone

Patients and carers who are registered with the service will also be able to contact the out-of-hours nursing team directly for advice and support.

Referral criteria

The patient meets the referral criteria if:

- they are aged 18 or over
- they are registered with a GP in Calderdale (or by prior agreement)
- they have end of life care needs (any diagnosis) and are experiencing a sudden deterioration in their condition
- they have urgent or complex palliative care needs (nursing, social or symptom management – physical or psychological)
- they want to stay at home
- their carer is in crisis and needs support

How to refer

To refer patients to the Out of Hours Palliative Care Nursing Team, contact the service.

Phone: **07917 106 263**

(8pm to 5am, seven days a week)



Training and support in palliative and end of life care

Overgate Hospice has appointed an educator specialising in palliative and end of life care to provide specialist education and expert support to clinical teams in the community including GPs, district nurses and care home staff.

The educator is delivering a training programme that focuses on areas of care for patients with palliative and end of life care needs, including advance care planning, managing symptoms and emotional support.

The educator will also share their specialist knowledge and provide advice to local community teams on an on-going basis.

For more information, contact the specialist educator.

Phone: **01422 379 151**
Email: **karen.hagreen@overgatehospice.nhs.uk**

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Overgate Hospice's aim is to care for the whole person to give them the best possible quality of life. We provide support for their families and carers. Our approach is to treat each person as an individual, looking after their physical, emotional, social and spiritual needs.
overgatehospice.org.uk
Charity reg no: 511619



Marie Curie Cancer Care gives people with all terminal illnesses the choice to die at home. Our nurses provide them and their families with free hands-on care and emotional support, in their own homes, right until the end.
mariecurie.org.uk

Charity reg no. 207994 (England & Wales), SC038731 (Scotland)