

Communication Skills: for those working with patients and their families at the end of life

This session will also allow you the opportunity to reflect on your own communications skills. Suitable for care home carers/support workers/healthcare assistants/domiciliary carers.

The interactive session will cover the following:

- Why communication is important.
- What affects the way we communicate.
- Starting the conversation.
- Communication in difficult situations.

Join one of these FREE sessions at Overgate Hospice

Where? **Overgate Hospice, 30 Hullen Edge Road, HX5 0QY**

When? **Tuesday 18th March & Monday 11th August 2025**

What time? **2pm until 4pm**

To book a session or for more information, please email
[**education@overgatehospice.nhs.uk**](mailto:education@overgatehospice.nhs.uk)