

# Shape Our Care

Your personal experience will help us care  
for our future patients and their loved ones



Please tell us how you would rate your experience at Overgate Hospice:

Excellent

Fair

Average

Good

Poor

Comments: .....

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What do you think we could do to further improve our services?

Please consider availability of rooms, family spaces (places to eat/sit/talk), facilities to stay over, reception area, bathroom facilities and our garden).

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How likely are you to recommend Overgate Hospice to friends and family if they need similar care or treatment?

- Extremely likely
- Unlikely
- Neither likely nor unlikely
- Extremely unlikely
- Likely

Comments:.....  
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Thank you for taking the time to complete this questionnaire. Please return it in the pre-paid envelope provided.

Please do not use my comments in promotional material

*Because you care, we can*

Telephone: **01422 379151** (Reception) Telephone: **01422 387121** (Fundraising)

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Email: **info@overgatehospice.nhs.uk** Visit: **www.overgatehospice.org.uk**

Registered Charity Number: 511619