# **Hospice Community Engagement Volunteer**

**Hours:** As required on an ad hoc basis **Report to:** Community Engagement Lead

**Supported by:** Volunteer Services



**Role Summary:** We are looking for enthusiastic and motivated individuals to represent Overgate Hospice in the Community. This is an exciting and rewarding opportunity to meet new people and help raise awareness of Overgate Hospice and all its services. Training and support will be given.

### **Main Tasks:**

- Represent Overgate Hospice in the community
- Talk to groups and organisations on behalf of Overgate
- Attend events on behalf of Overgate
- Give speeches to say thank you on behalf of Overgate

## The skills/Experience we are looking for:

- Communication and people skills, easily building rapport with members of the community of all ages and back grounds
- An ability to work on own initiative
- Compassionate and apporachable
- Bilingual or multilingual

#### **Training**

- Volunteer induction (You tube 30 minute film and supporting paper pack)
- Safe moving and handling; induction (You tube 2 minute film)
- Public speaking training

#### **Expectations:**

- Representing the Hospice in a positive manner, giving a positive message about the work of the charity
- Sensitivity to people and situations
- Understands the importance of confidentiality
- Reliable and committed to volunteering
- Volunteers must operate within Overgate Hospice's policies and guidelines
- Volunteers will be medically fit to undertake the role and inform the Community Engagement Lead and Volunteer Services Coordinator of any changes
- Volunteer identification badge must be worn at all times

#### Additional information:

Overgate Hospice operates a strict no smoking policy, including the use of e-cigarettes and volunteers must comply with the Hospice's alcohol and substance misuse policy.

Volunteers have the right to claim expenses in line with Overgate Hospice's volunteer expenses policy. Volunteers for this opportunity, must be a minimum of 18 years old.

#### More information:

If you would like more information in relation to this opportunity, please contact us.

Telephone: 01422 379151

Email: volunteering@overgatehospice.nhs.uk Website: www.overgatehospice.org.uk